



## Counter Staff Associate (Part Time)

Are you the NEW face of Joyride 150?

Joyride 150 is looking to add a new smiling face to the team that greets our customers as they walk through our famous purple doors.

The ideal candidate is an employee committed to providing a positive and enthusiastic customer service experience to the community of riders that visit the park.

Celebrating over 10 years of operation Joyride 150 offers a unique, fun and collaborative working environment with a competitive hourly wage and employee perks including free facility use and retail store discounts.

### Job Description

As a counter staff associate at Joyride 150 you will be responsible for providing customers with the one of a kind experience our facility is known for.

Responsibilities include:

- Fostering a fun, safe, and exciting environment for our guests and employees
- Performing opening and closing procedures effectively and efficiently every shift. These responsibilities include, but are not limited to; cleaning washrooms, sanitizing rental equipment, stocking shelves, and removing garbage several times a day
- Operating a Windows operating system-based point of sale system
- Remaining up to date on current, and scheduled events and activities at the park
- Staying current on Joyride 150s current like of protective equipment and merchandise
- Appropriately selecting and sizing safety equipment for riders of all ages
- Maintaining situational awareness throughout your shift
- Physically instructing bicycle riding lessons based on company guidelines as required
- Providing basic first aid, when necessary
- Communicating with your shift lead and manager to ensure a seamless visitor experience
- Protecting company assets through best practice loss retail prevention techniques

A passion for bikes, people and Joyride 150 is a great start to the ideal candidate but we also need:

- A person committed to offering exceptional customer service
- Someone who is ready and willing to follow verbal instructions and documented procedures
- An individual who is experienced in being the first point of contact for customers
- Proficiency in both speaking and writing the English language (additional languages are a benefit)
- A team player that can communicate effectively and respectfully to team members and management
- The ability to show up on time, all the time
- First aid certification is an asset
- A strong drive to learn and improve every day alongside individuals who would like to do the same

### **Working Conditions**

As an employee in a retail space counter staff would be expected to have consistent weekend and holiday availability.

Candidates must be physically able to stand for long periods of time and comfortably lift up to 20 kilograms without assistance.

Joyride 150 can vary in temperature throughout the year, candidates are asked to please dress accordingly.

**To Apply:** Send an email to [info@joyride150.com](mailto:info@joyride150.com).

Please include your resume, two professional references and a creative answer to the following question.

Why am I the next employee at Joyride 150?

The subject of your email should read "I'm your new employee"

Thanks for reading this far and hope to hear from you soon!