



SHIFT LEAD (Part Time)

Are you the NEW face of Joyride 150?

Joyride 150 is looking to add a new smiling face to the team that greets our customers as they walk through our famous purple doors.

The ideal candidate is an employee committed to providing outstanding customer service while leading and inspiring others to do the same.

Celebrating over 10 years of operation Joyride 150 offers a unique, fun and collaborative working environment with a competitive hourly wage and employee perks including free facility use and retail store discounts.

Job Description

As a shift lead at Joyride 150 you will be responsible for ensuring that the facility is run in a way that is safe and fun for both our staff and the customers.

Responsibilities include:

- Providing a fun, safe, and exciting environment for our guests and employees
- Opening and closing the facility as per existing procedures including; balancing and reconciling tills, end of night cleaning and facility lock up
- Leading and coaching other team members to ensure that they are working safely and efficiently
- Working closely with management to identify any possible facility and procedure improvements
- Handle scheduling, booking and administering both events and lessons including afterschool programs, parties, camps, and contests
- Remaining up to date on current, and scheduled events and activities around the park
- Physically instructing bicycle riding lessons as required
- Generating new programming ideas to meet the needs of a growing cycling enthusiast market
- Ensuring the facility is kept in a clean, tidy, and presentable manner this includes: cleaning washrooms, sanitizing rental equipment, stocking shelves, and removing garbage several times a day
- Protecting company assets through best practice loss retail prevention techniques
- Being a first responder to first aid situations where necessary

A passion for bikes and Joyride 150 is a great start to the perfect candidate but we also need:

- A candidate that is committed to offering exceptional customer service
- Someone who is ready and willing to follow verbal instructions and documented procedures
- An individual who is experienced in being the first point of contact for customers
- Proficiency in both speaking and writing the English language
- Someone that can communicate effectively and respectfully to team members and management
- The ability to show up on time, all the time
- A strong drive to learn and improve every day alongside individuals who would like to do the same

Working Conditions

As leaders in a retail space shift leads would be expected to have consistent weekend and holiday availability in addition to part time weekday availability.

Candidates must be physically able to stand for long periods of time and comfortably lift up to 20 kilograms without assistance.

Roles and responsibilities as a team lead can change at any time in response to a constantly evolving indoor recreation environment.

To Apply: Send an email to dave@joyride150.com.

Please include your resume, 2 professional references and a creative answer to the following question.

Why am I the next employee at Joyride 150?

The subject of your email should read “I’m your new employee”

Thanks for reading this far and hope to hear from you soon!