



Retail Associate

Are you looking for an opportunity to be part of a truly unique and special part of the bicycle industry?

Joyride 150 and The Boiler Room are looking for a passionate individual to join our retail team.

The ideal candidate has stellar customer service capabilities, commendable bicycle repair skills and of course an extreme passion for the sport and culture of bike riding.

Celebrating 10 years Joyride 150 and The Boiler Room offers a fun, unique and collaborative working environment with a competitive hourly wage.

Job Description

As a retail associate your job will be to provide the best customer service possible to a wide variety of customers in a fast pace, and constantly changing, retail environment.

Responsibilities include:

- Being a trusted source of knowledge for both customers and the business
- Staying up to date with the latest products and trends in both the BMX and Dirt Jump markets
- Providing an exceptional level of customer service to our customers
- Building and servicing BMX and Dirt Jump Bikes
- Receiving and cataloging orders of saleable items from a variety of vendors
- Preparing online orders; packaging, shipping, and preparing for curbside pickup
- Managing retail loss prevention
- Opening and closing our retail space, including counting and reconciling tills
- Working with retail management to ensure that The Boiler room operates efficiently and effectively at all times

A passion for bikes is a great start to the perfect candidate but we also need:

- A candidate who is committed to offering exceptional customer service
- An individual who has both experience in retail and bicycle service
- Someone who's comfortable using a computer to complete tasks on a variety of web-based software applications
- Proficiency in both writing and speaking the English language
- A High School diploma, or equivalency

- The ability to show up on time, all the time
- A strong drive to learn and improve every day alongside individuals who want to do the same

Working Conditions

Any retail staff candidate would be expected to have consistent weekend and holiday availability.

Candidates must be physically able to stand for long periods of time and comfortably lift up to 20 kilograms without assistance.

To Apply: Send an email to dave@joyride150.com.

Please include your resume, 2 professional references and a creative answer to the following question.

Why am I the best person to stand behind the counter at The Boiler Room?

The subject of your email should read "I'm the best one for the job!"

Thanks for reading this far and hope to hear from you soon!